

OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET 65+, DE, EMG, DISABILITY ONLY - 4th January to 28th February 2010.

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QE1. Does your household have a PC or laptop computer? (MULTICODE OPTIONS 1-2 ONLY)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
Yes - PC	3563	508	273	119	392	3563	1004	3563	3234	317	3563	439	3130	3563
	52%	53%	40%	19%	30%	52%	37%	52%	51%	57%	52%	39%	55%	52%
		bcd	cd		c	bcd		f		hj			km	k
Yes - laptop	3454	384	179	70	248	3454	788	3454	3142	295	3454	369	3088	3454
	50%	40%	27%	11%	19%	50%	29%	50%	50%	53%	50%	33%	54%	50%
		bcd	cd		c	abcd		f					km	k
TOTAL YES	5148	683	365	166	531	5148	1460	5148	4689	444	5148	608	4547	5148
	75%	72%	54%	27%	41%	75%	54%	75%	75%	80%	75%	54%	79%	75%
		bcd	cd		c	abcd		f		hj			km	k
No	1700	269	307	458	765	1700	1228	1700	1587	113	1700	513	1181	1700
	25%	28%	46%	73%	59%	25%	46%	25%	25%	20%	25%	46%	21%	25%
		e	ae	abde	abe		g		i		i	lm		l
Don't know	10	2	2	1	3	10	8	10	10	-	10	2	9	10
	*%	*%	*%	*%	*%	*%	*%	*%	*%	-%	*%	*%	*%	*%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE1. Does your household have a PC or laptop computer? (MULTICODE OPTIONS 1-2 ONLY)

Base : All respondents including boost

	Total	AGED 65+								
		MALE	FEMALE	AB	C1	C2	DE	ABC1	C2DE	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i
Unweighted total	9698	1073	1147	495	553	435	720	1048	1155	9698
Effective Weighted Sample	6856	782	809	348	395	317	504	743	818	6856
Total	6858	575	723	284	319	245	439	603	684	6858
Yes - PC	3563	216	176	146	103	59	79	249	138	3563
	52%	38%	24%	52%	32%	24%	18%	41%	20%	52%
		befh	fh	abdefgh	befh	f		bdefh		abdefgh
Yes - laptop	3454	140	108	86	79	42	39	165	82	3454
	50%	24%	15%	30%	25%	17%	9%	27%	12%	50%
		befh	f	abefh	befh	fh		befh		abcdefgh
TOTAL YES	5148	285	246	188	148	83	105	337	189	5148
	75%	50%	34%	66%	47%	34%	24%	56%	28%	75%
		befh	fh	abdefgh	befh	fh		abdefh		abcdefgh
No	1700	288	477	95	171	161	332	266	494	1700
	25%	50%	66%	34%	53%	66%	76%	44%	72%	25%
		cgj	acdgi	i	cgj	acdgi	abcdegi	ci	abcdegi	
Don't know	10	2	1	-	-	*	1	-	2	10
	*%	*%	*%	-%	-%	*%	*%	-%	*%	*%

Columns Tested: a,b,c,d,e,f,g,h,i

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE1. Does your household have a PC or laptop computer? (MULTICODE OPTIONS 1-2 ONLY)

Base : All respondents including boost

	ENGLAND 65+ BREAKDOWN								SCOTLAND 65+ BREAKDOWN							WALES 65+ BREAKDOWN									
	Total	FEMALE				MALE				ALL	FEMALE			MALE				ALL	FEMALE			MALE			
		ALL	MALE	ABC1	C2DE	DE	AII UK	ALL	MALE		ABC1	C2DE	DE	AII UK	ALL	MALE	ABC1		C2DE	DE	AII UK				
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	s	~t	u				
Unweighted total	9698	1400	691	709	658	728	438	9698	326	142	184	136	189	127	9698	294	143	151	157	135	79	9698			
Effective Weighted Sample	6856	1221	613	620	579	630	382	6856	265	121	146	105	159	106	6856	264	130	138	140	122	73	6856			
Total	6858	1115	498	617	519	585	373	6858	89	36	53	36	52	34	6858	66	28	38	34	32	20	6858			
Yes - PC	3563	350	194	155	221	124	71	3563	21	10	11	12	9	4	3563	14	7	7	10	4	**	3563			
	52%	31%	39%	25%	43%	21%	19%	52%	24%	27%	21%	34%	16%	13%	52%	21%	26%	18%	29%	13%	**	52%			
		cef	acef	f	acef		abcdef	m	lm		hijlm				hijklm	s	s		qs			opqrs			
Yes - laptop	3454	216	123	93	142	72	34	3454	18	9	9	12	6	4	3454	10	6	5	8	3	**	3454			
	50%	19%	25%	15%	27%	12%	9%	50%	20%	24%	17%	33%	11%	11%	50%	16%	20%	12%	23%	8%	**	50%			
		cef	acef	f	acef		abcdef	lm	lm		hijlm				hijklm	s	s		qs			opqrs			
TOTAL YES	5148	466	253	213	293	168	94	5148	32	15	17	19	13	7	5148	22	11	11	16	5	**	5148			
	75%	42%	51%	35%	56%	29%	25%	75%	36%	41%	33%	53%	24%	21%	75%	33%	40%	29%	48%	17%	**	75%			
		cef	acef	ef	acef		abcdef	lm	lm	m	hijlm				hijklm	s	qs	s	oqs			opqrs			
No	1700	647	243	403	226	416	278	1700	57	21	35	17	39	27	1700	44	17	27	18	26	**	1700			
	25%	58%	49%	65%	44%	71%	75%	25%	64%	59%	67%	47%	76%	79%	25%	66%	59%	71%	52%	82%	**	25%			
		bdg	g	abdg	g	abcdg	abcdg		kn	n	kn	n	hikn	hijkn		ru	u	pru	u	opru					
Don't know	10	2	1	1	-	1	1	10	-	-	-	-	-	-	10	*	*	-	-	*	**	10			
	*%	*%	*%	*%	-%	*%	*%	*%	-%	-%	-%	-%	-%	-%	*%	*%	1%	-%	-%	1%	**	*%			
																u						u			

Columns Tested: a,b,c,d,e,f,g - h,i,j,k,l,m,n - o,p,q,r,s,t,u

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE1. Does your household have a PC or laptop computer? (MULTICODE OPTIONS 1-2 ONLY)

Base : All respondents including boost

	Total	NORTHERN IRELAND 65+ BREAKDOWN						All UK
		ALL	MALE	FEMALE	ABC1	C2DE	DE	
Significance Level: 95%		a	~b	c	~d	e	~f	g
Unweighted total	9698	200	97	103	97	103	76	9698
Effective Weighted Sample	6856	185	91	95	90	95	70	6856
Total	6858	28	13	15	13	15	12	6858
Yes - PC	3563	8	**	3	**	2	**	3563
	52%	27%	**	20%	**	10%	**	52%
		e						ace
Yes - laptop	3454	4	**	2	**	1	**	3454
	50%	16%	**	12%	**	7%	**	50%
		e						ace
TOTAL YES	5148	10	**	5	**	2	**	5148
	75%	36%	**	30%	**	16%	**	75%
		e		e				ace
No	1700	18	**	11	**	13	**	1700
	25%	64%	**	70%	**	84%	**	25%
		g		g		acg		
Don't know	10	-	**	-	**	-	**	10
	*%	-%	**	-%	**	-%	**	*%

Columns Tested: a,b,c,d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2. Do you or does anyone in your household have access to the Internet/Worldwide Web at HOME (via any device, e.g. PC, mobile phone etc)? (SINGLE CODE)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
Yes - have access and use at home	4837	624	311	125	436	4837	1292	4837	4399	422	4837	525	4317	4837
	71%	65%	46%	20%	34%	71%	48%	71%	70%	76%	71%	47%	75%	71%
		bcd	cd		c	abcd		f		hj			km	k
Yes - have access but don't use at home	144	36	29	18	47	144	79	144	132	13	144	39	106	144
	2%	4%	4%	3%	4%	2%	3%	2%	2%	2%	2%	3%	2%	2%
		e	e		e		g					lm		
No do not have access at home	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
	27%	30%	48%	76%	61%	27%	48%	27%	27%	21%	27%	49%	23%	27%
		e	ae	abde	abe		g		i		i	lm		l
Don't know	36	4	9	10	19	36	26	36	32	4	36	14	22	36
	1%	*%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%
			ae	ae	ae		g					lm		
All with access	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
	73%	69%	50%	23%	37%	73%	51%	73%	72%	78%	73%	50%	77%	73%
		bcd	cd		c	abcd		f		hj			km	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2. Do you or does anyone in your household have access to the Internet/Worldwide Web at HOME (via any device, e.g. PC, mobile phone etc)? (SINGLE CODE)

Base : All respondents including boost

	Total	AGED 65+								
		MALE	FEMALE	AB	C1	C2	DE	ABC1	C2DE	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i
Unweighted total	9698	1073	1147	495	553	435	720	1048	1155	9698
Effective Weighted Sample	6856	782	809	348	395	317	504	743	818	6856
Total	6858	575	723	284	319	245	439	603	684	6858
Yes - have access and use at home	4837	244	192	161	131	59	80	292	139	4837
	71%	42%	27%	57%	41%	24%	18%	48%	20%	71%
		befh	fh	abdefgh	befh			abdefh		abcdefgh
Yes - have access but don't use at home	144	23	24	13	8	15	11	21	26	144
	2%	4%	3%	5%	2%	6%	3%	3%	4%	2%
		i	i	i		bdfi		i	i	
No do not have access at home	1841	297	499	106	176	169	341	282	509	1841
	27%	52%	69%	37%	55%	69%	78%	47%	74%	27%
		ci	acdgi	i	cgi	acdgi	abcdegi	ci	abcdgi	
Don't know	36	10	8	4	4	3	7	8	10	36
	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%
		i	i		i		i	i	i	
All with access	4981	267	216	174	139	73	92	313	165	4981
	73%	46%	30%	61%	43%	30%	21%	52%	24%	73%
		befh	fh	abdefgh	befh	fh		abdefh		abcdefgh

Columns Tested: a,b,c,d,e,f,g,h,i

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2. Do you or does anyone in your household have access to the Internet/Worldwide Web at HOME (via any device, e.g. PC, mobile phone etc)? (SINGLE CODE)

Base : All respondents including boost

	ENGLAND 65+ BREAKDOWN								SCOTLAND 65+ BREAKDOWN							WALES 65+ BREAKDOWN						
	Total	FEMALE							ALL	FEMALE						ALL	FEMALE					
		ALL	MALE		ABC1	C2DE	DE	All UK		MALE		ABC1	C2DE	DE	All UK		MALE		ABC1	C2DE	DE	All UK
	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	s	~t	u	
Significance Level: 95%																						
Unweighted total	9698	1400	691	709	658	728	438	9698	326	142	184	136	189	127	9698	294	143	151	157	135	79	9698
Effective Weighted Sample	6856	1221	613	620	579	630	382	6856	265	121	146	105	159	106	6856	264	130	138	140	122	73	6856
Total	6858	1115	498	617	519	585	373	6858	89	36	53	36	52	34	6858	66	28	38	34	32	20	6858
Yes - have access and use at home	4837	384	217	167	255	125	72	4837	25	13	12	17	8	5	4837	18	9	9	14	4	**	4837
	71%	34%	44%	27%	49%	21%	19%	71%	28%	35%	23%	46%	16%	14%	71%	28%	33%	24%	40%	14%	**	71%
		cef	acef	ef	acef		abcdef		lm	ilm		hijlm			hijklm	s	s	s	oqs			opqrs
Yes - have access but don't use at home	144	41	20	20	16	25	11	144	4	1	2	3	1	*	144	1	1	*	1	*	**	144
	2%	4%	4%	3%	3%	4%	3%	2%	4%	3%	5%	7%	2%	1%	2%	2%	4%	1%	3%	1%	**	2%
		g	g	g	g	g			n		n	lmn										
No do not have access at home	1841	674	252	422	241	428	283	1841	59	22	37	17	42	29	1841	45	17	28	19	26	**	1841
	27%	60%	51%	68%	46%	73%	76%	27%	67%	60%	71%	46%	81%	85%	27%	69%	61%	75%	56%	83%	**	27%
		bdg	g	abdg	g	abdg	abcdg		kn	kn	ikn	n	hikn	hijkn		ru	u	pru	u	opru		
Don't know	36	17	9	7	7	8	6	36	1	1	*	*	1	-	36	1	1	-	*	*	**	36
	1%	1%	2%	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	-%	1%	1%	2%	-%	1%	1%	**	1%
		g	g	g	g	g	g									u						
All with access	4981	425	237	188	271	149	83	4981	29	14	15	19	9	5	4981	20	10	9	15	5	**	4981
	73%	38%	48%	30%	52%	25%	22%	73%	32%	39%	28%	53%	18%	15%	73%	30%	37%	25%	43%	15%	**	73%
		cef	acef	f	acef		abcdef		lm	lm	lm	hijlm			hijklm	s	qs		oqs			opqrs

Columns Tested: a,b,c,d,e,f,g - h,i,j,k,l,m,n - o,p,q,r,s,t,u

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2. Do you or does anyone in your household have access to the Internet/Worldwide Web at HOME (via any device, e.g. PC, mobile phone etc)? (SINGLE CODE)

Base : All respondents including boost

	Total	NORTHERN IRELAND 65+ BREAKDOWN						All UK
		ALL	MALE	FEMALE	ABC1	C2DE	DE	
Significance Level: 95%		a	~b	c	~d	e	~f	g
Unweighted total	9698	200	97	103	97	103	76	9698
Effective Weighted Sample	6856	185	91	95	90	95	70	6856
Total	6858	28	13	15	13	15	12	6858
Yes - have access and use at home	4837	8	**	3	**	2	**	4837
	71%	29%	**	21%	**	13%	**	71%
		e						ace
Yes - have access but don't use at home	144	1	**	1	**	-	**	144
	2%	5%	**	4%	**	-%	**	2%
		eg		e				
No do not have access at home	1841	18	**	11	**	13	**	1841
	27%	65%	**	73%	**	87%	**	27%
		g		g		acg		
Don't know	36	*	**	*	**	*	**	36
	1%	1%	**	1%	**	1%	**	1%
All with access	4981	10	**	4	**	2	**	4981
	73%	34%	**	26%	**	13%	**	73%
		e		e				ace

Columns Tested: a,b,c,d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY			
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK	
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698	
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856	
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858	
Workplace/ School/ College/ University	2024	175	18	6	23	2024	170	2024	1779	234	2024	136	1889	2024	
	30%	18%	3%	1%	2%	30%	6%	30%	28%	42%	30%	12%	33%	30%	
		bcd	c			abcd		f		hj			km	k	
In someone else's home	675	46	33	9	43	675	214	675	626	48	675	72	605	675	
	10%	5%	5%	1%	3%	10%	8%	10%	10%	9%	10%	6%	11%	10%	
		c	cd		c	abcd		f					k	k	
Anywhere - using a 3G mobile phone	373	27	2	-	2	373	49	373	329	41	373	30	342	373	
	5%	3%	*%	-%	*%	5%	2%	5%	5%	7%	5%	3%	6%	5%	
		bcd				abcd		f					k	k	
Library	326	26	15	4	19	326	124	326	274	50	326	49	280	326	
	5%	3%	2%	1%	1%	5%	5%	5%	4%	9%	5%	4%	5%	5%	
		cd	c			abcd				hj					
Anywhere - using Wi-Fi/ wireless broadband and a laptop/ portable media player/ games player	234	25	6	-	6	234	33	234	210	18	234	20	214	234	
	3%	3%	1%	-%	*%	3%	1%	3%	3%	3%	3%	2%	4%	3%	
		bcd	c			bcd		f					k	k	
Internet cafe	159	17	4	-	4	159	31	159	123	31	159	14	145	159	
	2%	2%	1%	-%	*%	2%	1%	2%	2%	6%	2%	1%	3%	2%	
		bcd	c			bcd		f		hj			k	k	
Online learning centre/ Other	114	20	12	5	17	114	47	114	101	10	114	17	96	114	
	2%	2%	2%	1%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
		c													
No, do not	3999	695	595	602	1197	3999	2164	3999	3745	252	3999	873	3122	3999	
	58%	73%	88%	96%	92%	58%	80%	58%	60%	45%	58%	78%	54%	58%	
		e	ae	abde	abe		g		i		i	lm		l	

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)

Base : All respondents including boost

	AGE					AGE/SEG		MEG			DISABILITY			
	Total	55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
EVER USE INTERNET AT HOME OR ELSEWHERE	5270	663	334	135	468	5270	1467	5270	4777	477	5270	584	4694	5270
	77%	69%	50%	22%	36%	77%	54%	77%	76%	86%	77%	52%	82%	77%
		bcd	cd		c	abcd		f		hj			km	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)

Base : All respondents including boost

	Total	AGED 65+								
		MALE	FEMALE	AB	C1	C2	DE	ABC1	C2DE	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i
Unweighted total	9698	1073	1147	495	553	435	720	1048	1155	9698
Effective Weighted Sample	6856	782	809	348	395	317	504	743	818	6856
Total	6858	575	723	284	319	245	439	603	684	6858
Workplace/ School/ College/ University	2024	14	10	9	7	2	5	15	7	2024
	30%	2%	1%	3%	2%	1%	1%	3%	1%	30%
		h		beh				h		abcdefgh
In someone else's home	675	20	23	18	12	2	10	30	13	675
	10%	3%	3%	6%	4%	1%	2%	5%	2%	10%
		eh	e	abefh	eh			efh		abcdefgh
Anywhere - using a 3G mobile phone	373	2	*	2	*	-	-	2	-	373
	5%	*%	*%	1%	*%	-%	-%	*%	-%	5%
				bh						abcdefgh
Library	326	9	10	8	6	2	3	14	5	326
	5%	1%	1%	3%	2%	1%	1%	2%	1%	5%
				fh	h			fh		abdefgh
Anywhere - using Wi-Fi/ wireless broadband and a laptop/ portable media player/ games player	234	6	1	5	1	-	-	6	-	234
	3%	1%	*%	2%	*%	-%	-%	1%	-%	3%
		bfn		befh	h			bfn		abdefgh
Internet cafe	159	3	1	3	1	*	-	4	*	159
	2%	1%	*%	1%	*%	*%	-%	1%	*%	2%
				bfn				h		abdefgh
Online learning centre/ Other	114	8	9	7	6	3	1	13	4	114
	2%	1%	1%	2%	2%	1%	*%	2%	1%	2%
				fh	fh			fh		fh

Columns Tested: a,b,c,d,e,f,g,h,i

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)

Base : All respondents including boost

	Total	AGED 65+								
		MALE	FEMALE	AB	C1	C2	DE	ABC1	C2DE	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i
Unweighted total	9698	1073	1147	495	553	435	720	1048	1155	9698
Effective Weighted Sample	6856	782	809	348	395	317	504	743	818	6856
Total	6858	575	723	284	319	245	439	603	684	6858
No, do not	3999	524	673	241	289	237	419	530	656	3999
	58%	91%	93%	85%	91%	97%	96%	88%	96%	58%
		ci	cgi	i	ci	abcdgi	acdgi	i	abcdgi	
EVER USE INTERNET AT HOME OR ELSEWHERE	5270	256	212	169	140	62	92	309	154	5270
	77%	45%	29%	60%	44%	25%	21%	51%	22%	77%
		befh	fh	abdefgh	befh			abdefh		abcdefgh

Columns Tested: a,b,c,d,e,f,g,h,i

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)

Base : All respondents including boost

	Total	ENGLAND 65+ BREAKDOWN							SCOTLAND 65+ BREAKDOWN							WALES 65+ BREAKDOWN						
		FEMALE							FEMALE							FEMALE						
		ALL	MALE		ABC1	C2DE	DE	All UK	ALL	MALE		ABC1	C2DE	DE	All UK	ALL	MALE		ABC1	C2DE	DE	All UK
a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	s	~t	u		
Significance Level: 95%																						
Unweighted total	9698	1400	691	709	658	728	438	9698	326	142	184	136	189	127	9698	294	143	151	157	135	79	9698
Effective Weighted Sample	6856	1221	613	620	579	630	382	6856	265	121	146	105	159	106	6856	264	130	138	140	122	73	6856
Total	6858	1115	498	617	519	585	373	6858	89	36	53	36	52	34	6858	66	28	38	34	32	20	6858
EVER USE INTERNET AT HOME OR ELSEWHERE	5270	411	227	185	270	137	82	5270	27	14	13	17	10	6	5270	20	10	10	15	5	**	5270
	77%	37%	45%	30%	52%	23%	22%	77%	31%	40%	25%	48%	19%	18%	77%	31%	36%	27%	45%	14%	**	77%
		cef	acef	ef	abcef			abcdef	lm	ilm		hilm			hijklm	s	s	s	oqs			opqrs

Columns Tested: a,b,c,d,e,f,g - h,i,j,k,l,m,n - o,p,q,r,s,t,u

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE3 (IN6). SHOWCARD Do you ever access the internet anywhere other than in your home at all? IF YES: Where is that? (MULTICODE)

Base : All respondents including boost

	Total	NORTHERN IRELAND 65+ BREAKDOWN						All UK
		ALL	MALE	FEMALE	ABC1	C2DE	DE	
Significance Level: 95%		a	~b	c	~d	e	~f	g
Unweighted total	9698	200	97	103	97	103	76	9698
Effective Weighted Sample	6856	185	91	95	90	95	70	6856
Total	6858	28	13	15	13	15	12	6858
Workplace/ School/ College/ University	2024	*	**	*	**	-	**	2024
	30%	1%	**	1%	**	-%	**	30% ace
In someone else's home	675	1	**	1	**	1	**	675
	10%	4%	**	4%	**	3%	**	10% ace
Anywhere - using a 3G mobile phone	373	-	**	-	**	-	**	373
	5%	-%	**	-%	**	-%	**	5% ace
Library	326	1	**	*	**	-	**	326
	5%	2%	**	1%	**	-%	**	5% e
Anywhere - using Wi-Fi/ wireless broadband and a laptop/ portable media player/ games player	234	-	**	-	**	-	**	234
	3%	-%	**	-%	**	-%	**	3% a
Internet cafe	159	*	**	-	**	-	**	159
	2%	*%	**	-%	**	-%	**	2%
Online learning centre/ Other	114	*	**	-	**	-	**	114
	2%	*%	**	-%	**	-%	**	2%
No, do not	3999	26	**	15	**	15	**	3999
	58%	93%	**	95%	**	97%	**	58%
EVER USE INTERNET AT HOME OR ELSEWHERE	5270	9	**	4	**	2	**	5270
	77%	33%	**	25%	**	16%	**	77% ace
		e						

Columns Tested: a,b,c,d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2/IN6. SUMMARY OF INTERNET USE

Base : All respondents including boost

	Total	AGE				All UK	AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+		OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
HOME ONLY	2411	403	255	113	367	2411	935	2411	2237	172	2411	335	2080	2411
	35%	42%	38%	18%	28%	35%	35%	35%	36%	31%	35%	30%	36%	35%
		cde	cd		c	cd			i				k	k
HOME AND ELSEWHERE	2426	221	56	12	68	2426	357	2426	2163	249	2426	190	2237	2426
	35%	23%	8%	2%	5%	35%	13%	35%	34%	45%	35%	17%	39%	35%
		bcd	cd		c	abcd		f		hj			km	k
ELSEWHERE ONLY	425	39	21	9	31	425	172	425	371	53	425	58	369	425
	6%	4%	3%	2%	2%	6%	6%	6%	6%	9%	6%	5%	6%	6%
		cd	c			abcd				hj				
DO NOT USE	1561	288	333	480	813	1561	1207	1561	1483	78	1561	526	1028	1561
	23%	30%	49%	77%	63%	23%	45%	23%	24%	14%	23%	47%	18%	23%
		e	ae	abde	abe		g		i		i	lm		l

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2/IN6. SUMMARY OF INTERNET USE

Base : All respondents including boost

	Total	AGED 65+								
		MALE	FEMALE	AB	C1	C2	DE	ABC1	C2DE	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i
Unweighted total	9698	1073	1147	495	553	435	720	1048	1155	9698
Effective Weighted Sample	6856	782	809	348	395	317	504	743	818	6856
Total	6858	575	723	284	319	245	439	603	684	6858
HOME ONLY	2411	205	162	126	110	53	73	237	126	2411
	35%	36%	22%	45%	35%	22%	17%	39%	18%	35%
		befh	fh	abdefhi	befh			befhi		befh
HOME AND ELSEWHERE	2426	39	29	35	20	5	8	55	13	2426
	35%	7%	4%	12%	6%	2%	2%	9%	2%	35%
		befh	fh	abdefh	efh			befh		abcdefgh
ELSEWHERE ONLY	425	12	19	8	8	3	12	16	15	425
	6%	2%	3%	3%	3%	1%	3%	3%	2%	6%
										abcdefgh
DO NOT USE	1561	309	504	111	176	181	340	287	521	1561
	23%	54%	70%	39%	55%	74%	77%	48%	76%	23%
		cgi	acdgi	i	cgi	acdgi	abcdgi	ci	abcdgi	

Columns Tested: a,b,c,d,e,f,g,h,i

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2/IN6. SUMMARY OF INTERNET USE

Base : All respondents including boost

	ENGLAND 65+ BREAKDOWN								SCOTLAND 65+ BREAKDOWN								WALES 65+ BREAKDOWN										
	Total	FEMALE				MALE				ALL	FEMALE				MALE				ALL	FEMALE				MALE			
		ALL	MALE	ABC1	C2DE	DE	AII UK	ALL	MALE		ABC1	C2DE	DE	AII UK	ALL	MALE	ABC1	C2DE		DE	AII UK						
	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	s	~t	u						
Significance Level: 95%																											
Unweighted total	9698	1400	691	709	658	728	438	9698	326	142	184	136	189	127	9698	294	143	151	157	135	79	9698					
Effective Weighted Sample	6856	1221	613	620	579	630	382	6856	265	121	146	105	159	106	6856	264	130	138	140	122	73	6856					
Total	6858	1115	498	617	519	585	373	6858	89	36	53	36	52	34	6858	66	28	38	34	32	20	6858					
HOME ONLY	2411	321	181	140	205	112	64	2411	23	11	11	15	8	5	2411	16	8	8	12	4	**	2411					
	35%	29%	36%	23%	40%	19%	17%	35%	25%	31%	22%	41%	15%	13%	35%	25%	30%	21%	34%	14%	**	35%					
		cef	acef	f	acefg		acef	lm	lm		hijlm		hijlm		s	s		oqs			oqs						
HOME AND ELSEWHERE	2426	63	36	27	50	13	8	2426	2	1	1	2	*	*	2426	2	1	1	2	-	**	2426					
	35%	6%	7%	4%	10%	2%	2%	35%	3%	4%	2%	5%	1%	1%	35%	3%	4%	3%	6%	-%	**	35%					
		ef	cef	e	acef		abcdef				l		hijklm		s	s		s			opqrs						
ELSEWHERE ONLY	425	26	9	16	13	12	10	425	2	1	1	1	2	1	425	2	1	1	1	*	**	425					
	6%	2%	2%	3%	2%	2%	3%	6%	3%	4%	2%	2%	3%	4%	6%	2%	2%	3%	4%	0%	**	6%					
							abcdef						hj					s			os						
DO NOT USE	1561	689	262	426	244	440	284	1561	60	21	39	19	41	28	1561	45	18	28	19	27	**	1561					
	23%	62%	53%	69%	47%	75%	76%	23%	68%	59%	74%	51%	80%	82%	23%	69%	62%	73%	55%	84%	**	23%					
		bdg	dg	abdg	g	abcdg	abcdg		kn	n	ikn	n	hikn	hikn		ru	u	ru	u	opqru							

Columns Tested: a,b,c,d,e,f,g - h,i,j,k,l,m,n - o,p,q,r,s,t,u

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2/IN6. SUMMARY OF INTERNET USE

Base : All respondents including boost

	Total	NORTHERN IRELAND 65+ BREAKDOWN						All UK
		ALL	MALE	FEMALE	ABC1	C2DE	DE	
Significance Level: 95%		a	~b	c	~d	e	~f	g
Unweighted total	9698	200	97	103	97	103	76	9698
Effective Weighted Sample	6856	185	91	95	90	95	70	6856
Total	6858	28	13	15	13	15	12	6858
HOME ONLY	2411	7	**	3	**	2	**	2411
	35%	25%	**	19%	**	13%	**	35%
		e						ace
HOME AND ELSEWHERE	2426	1	**	*	**	-	**	2426
	35%	4%	**	2%	**	-%	**	35%
								ace
ELSEWHERE ONLY	425	1	**	1	**	1	**	425
	6%	4%	**	4%	**	3%	**	6%
DO NOT USE	1561	19	**	11	**	13	**	1561
	23%	66%	**	74%	**	83%	**	23%
		g		g		ag		

Columns Tested: a,b,c,d,e,f,g

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE2/IN6. SUMMARY OF INTERNET USE

Base : Those who use the internet at least a few times a year

	AGE					AGE/SEG		MEG			DISABILITY			
	Total	55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6636	823	527	163	690	6636	1981	6636	6159	462	6636	788	5848	6636
Effective Weighted Sample	4745	596	386	126	506	4745	1409	4745	4355	378	4745	561	4197	4745
Total	5088	611	300	123	423	5088	1372	5088	4617	454	5088	537	4558	5088
HOME ONLY	2278	355	224	103	327	2278	862	2278	2119	157	2278	298	1983	2278
	45%	58%	75%	84%	77%	45%	63%	45%	46%	35%	45%	56%	44%	45%
		e	ae	abe	ae		g		i		i	lm		
HOME AND ELSEWHERE	2420	221	56	12	68	2420	354	2420	2158	248	2420	189	2232	2420
	48%	36%	19%	10%	16%	48%	26%	48%	47%	55%	48%	35%	49%	48%
		bcd	c			abcd		f		hj			k	k
ELSEWHERE ONLY	381	35	18	7	26	381	151	381	334	46	381	48	334	381
	7%	6%	6%	6%	6%	7%	11%	7%	7%	10%	7%	9%	7%	7%
							g			h				

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)

Base : Those who use the internet at home or elsewhere

	Total	AGE				All UK	AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+		65+	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6946	904	582	184	766	6946	2151	6946	6440	489	6946	870	6076	6946
Effective Weighted Sample	4949	651	423	140	558	4949	1523	4949	4537	399	4949	617	4346	4949
Total	5270	663	334	135	468	5270	1467	5270	4777	477	5270	584	4694	5270
Every day	3480	379	158	44	202	3480	761	3480	3163	305	3480	334	3151	3480
	66%	57%	47%	33%	43%	66%	52%	66%	66%	64%	66%	57%	67%	66%
		bcd	c		c	abcd		f					k	k
Several times a week	971	126	77	32	110	971	316	971	879	85	971	96	875	971
	18%	19%	23%	24%	23%	18%	22%	18%	18%	18%	18%	16%	19%	18%
		e	e		e		g							
At least once a week	399	60	39	24	63	399	176	399	362	42	399	65	335	399
	8%	9%	12%	18%	14%	8%	12%	8%	8%	9%	8%	11%	7%	8%
			e	abe	ae		g					lm		
At least once a month	166	26	15	12	27	166	78	166	146	19	166	29	138	166
	3%	4%	4%	9%	6%	3%	5%	3%	3%	4%	3%	5%	3%	3%
				abe	e		g					lm		
A few times a year	72	21	12	9	21	72	41	72	66	4	72	13	59	72
	1%	3%	3%	7%	5%	1%	3%	1%	1%	1%	1%	2%	1%	1%
		e	e	ae	e		g					l		
Less than once a year	6	1	2	*	2	6	6	6	5	1	6	1	6	6
	*%	*%	1%	*%	1%	*%	*%	*%	*%	*%	*%	*%	*%	*%
			e		e		g							
Never	114	38	24	8	33	114	60	114	101	13	114	34	81	114
	2%	6%	7%	6%	7%	2%	4%	2%	2%	3%	2%	6%	2%	2%
		e	e	e	e		g					lm		
TOTAL AT LEAST ONCE A WEEK	4850	565	274	101	375	4850	1253	4850	4405	432	4850	495	4361	4850
	92%	85%	82%	75%	80%	92%	85%	92%	92%	90%	92%	85%	93%	92%
		cd				abcd		f					k	k
TOTAL A FEW TIMES A YEAR OR MORE OFTEN	5088	611	300	123	423	5088	1372	5088	4617	454	5088	537	4558	5088
	97%	92%	90%	91%	90%	97%	93%	97%	97%	95%	97%	92%	97%	97%
						abcd		f					k	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)

Base : Those who use the internet at home or elsewhere

	AGE					AGE/SEG		MEG			DISABILITY			
	Total	55-64 a	65-74 b	75+ c	65+ d	All UK e	65+ OR DE f	All UK g	NO h	YES i	All UK j	YES k	NO l	All UK m
Significance Level: 95%														
Unweighted total	6946	904	582	184	766	6946	2151	6946	6440	489	6946	870	6076	6946
Effective Weighted Sample	4949	651	423	140	558	4949	1523	4949	4537	399	4949	617	4346	4949
Total	5270	663	334	135	468	5270	1467	5270	4777	477	5270	584	4694	5270
Don't know	62	12	7	3	10	62	30	62	53	9	62	12	50	62
	1%	2%	2%	3%	2%	1%	2%	1%	1%	2%	1%	2%	1%	1%
					e		g					l		

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)

Base : Those who use the internet at home or elsewhere

	Total	NUMBER OF USES (BREADTH)		
		0-5	6-10	11-17
Significance Level: 95%		a	b	c
Unweighted total	6946	9980	9884	5512
Effective Weighted Sample	4949	2506	2205	1246
Total	5270	2438	2341	1480
Every day	3480 66%	1225 50%	1732 74%	1297 88%
			a	ab
Several times a week	971 18%	557 23%	434 19%	143 10%
		bc	c	
At least once a week	399 8%	317 13%	110 5%	28 2%
		bc	c	
At least once a month	166 3%	101 4%	29 1%	4 *%
		bc	c	
A few times a year	72 1%	39 2%	6 *%	3 *%
		bc		
Less than once a year	6 *%	5 *%	- -%	- -%
		b		
Never	114 2%	153 6%	28 1%	4 *%
		bc	c	
TOTAL AT LEAST ONCE A WEEK	4850 92%	2099 86%	2275 97%	1468 99%
			a	ab
TOTAL A FEW TIMES A YEAR OR MORE OFTEN	5088 97%	2239 92%	2311 99%	1475 100%
			a	ab

Columns Tested: a,b,c

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)

Base : Those who use the internet at home or elsewhere

	Total	NUMBER OF USES (BREADTH)		
		0-5	6-10	11-17
		a	b	c
Significance Level: 95%				
Unweighted total	6946	9980	9884	5512
Effective Weighted Sample	4949	2506	2205	1246
Total	5270	2438	2341	1480
Don't know	62	41	3	-
	1%	2%	*%	-%
		bc		

Columns Tested: a,b,c

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE4 (QE23). SHOWCARD And how often do you personally use the Internet nowadays either at home or elsewhere? (SINGLE CODE)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY			
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK	
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698	
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856	
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858	
Every day	3480	379	158	44	202	3480	761	3480	3163	305	3480	334	3151	3480	
	51%	40%	23%	7%	16%	51%	28%	51%	50%	55%	51%	30%	55%	51%	
		bcd	cd		c	abcd		f					km	k	
Several times a week	971	126	77	32	110	971	316	971	879	85	971	96	875	971	
	14%	13%	11%	5%	8%	14%	12%	14%	14%	15%	14%	9%	15%	14%	
		cd	cd		c	bcd		f					k	k	
At least once a week	399	60	39	24	63	399	176	399	362	42	399	65	335	399	
	6%	6%	6%	4%	5%	6%	7%	6%	6%	8%	6%	6%	6%	6%	
		c				c									
At least once a month	166	26	15	12	27	166	78	166	146	19	166	29	138	166	
	2%	3%	2%	2%	2%	2%	3%	2%	2%	3%	2%	3%	2%	2%	
A few times a year	72	21	12	9	21	72	41	72	66	4	72	13	59	72	
	1%	2%	2%	2%	2%	1%	2%	1%	1%	1%	1%	1%	1%	1%	
		e					g								
Less than once a year	6	1	2	*	2	6	6	6	5	1	6	1	6	6	
	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	
Never	114	38	24	8	33	114	60	114	101	13	114	34	81	114	
	2%	4%	4%	1%	3%	2%	2%	2%	2%	2%	2%	3%	1%	2%	
		cde	ce		e							lm			
TOTAL AT LEAST ONCE A WEEK	4850	565	274	101	375	4850	1253	4850	4405	432	4850	495	4361	4850	
	71%	59%	41%	16%	29%	71%	46%	71%	70%	78%	71%	44%	76%	71%	
		bcd	cd		c	abcd		f		hj			km	k	
TOTAL A FEW TIMES A YEAR OR MORE OFTEN	5088	611	300	123	423	5088	1372	5088	4617	454	5088	537	4558	5088	
	74%	64%	45%	20%	33%	74%	51%	74%	73%	82%	74%	48%	79%	74%	
		bcd	cd		c	abcd		f		hj			km	k	
Don't know	62	12	7	3	10	62	30	62	53	9	62	12	50	62	
	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE				All UK	AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+		65+	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Sending and receiving e-mail	4289	554	265	112	377	4289	1056	4289	3917	354	4289	447	3845	4289
	86%	84%	78%	78%	78%	86%	77%	86%	86%	82%	86%	79%	87%	86%
		bd				bcd		f	i		i		k	k
General surfing/browsing the Internet	4208	537	267	101	368	4208	1067	4208	3857	334	4208	448	3765	4208
	84%	81%	79%	70%	76%	84%	78%	84%	85%	77%	84%	80%	85%	84%
		cd	c			abcd		f	i		i		k	k
Purchasing goods/services/ tickets etc	3507	427	195	66	261	3507	754	3507	3252	244	3507	358	3152	3507
	70%	65%	57%	46%	54%	70%	55%	70%	72%	56%	70%	64%	71%	70%
		bcd	c			abcd		f	i		i		k	k
Banking	2909	350	127	27	154	2909	529	2909	2661	233	2909	272	2640	2909
	58%	53%	37%	19%	32%	58%	39%	58%	59%	54%	58%	48%	60%	58%
		bcd	c		c	abcd		f					k	k
Finding/downloading information for personal reasons e.g. information, news, weather	2733	356	169	60	230	2733	586	2733	2509	214	2733	297	2438	2733
	55%	54%	50%	42%	48%	55%	43%	55%	55%	49%	55%	53%	55%	55%
		cd				bcd		f	i		i			
Using social networking sites (such as My Space, Facebook or Bebo)	2699	188	43	16	59	2699	585	2699	2478	213	2699	238	2469	2699
	54%	28%	13%	11%	12%	54%	43%	54%	55%	49%	54%	42%	56%	54%
		bcd				abcd		f	i				k	k
Finding/downloading information for work/business	2249	275	68	20	88	2249	302	2249	2037	201	2249	183	2065	2249
	45%	42%	20%	14%	18%	45%	22%	45%	45%	46%	45%	33%	47%	45%
		bcd				bcd		f					k	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE				All UK e	AGE/SEG		MEG			DISABILITY		
		55-64 a	65-74 b	75+ c	65+ d		65+ OR DE f	All UK g	NO h	YES i	All UK j	YES k	NO l	All UK m
Significance Level: 95%														
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Downloading music files, movies or video clips	1916	158	46	9	55	1916	366	1916	1738	168	1916	177	1741	1916
	38%	24%	14%	6%	11%	38%	27%	38%	38%	39%	38%	31%	39%	38%
		bcd	c			abcd		f					k	k
Playing games online/ interactively	1916	148	45	23	69	1916	474	1916	1768	144	1916	195	1729	1916
	38%	22%	13%	16%	14%	38%	35%	38%	39%	33%	38%	35%	39%	38%
		bd				abcd		f	i		i		k	
To find information on health related issues e.g. NHS Direct	1809	230	103	27	130	1809	343	1809	1659	142	1809	219	1592	1809
	36%	35%	30%	19%	27%	36%	25%	36%	37%	33%	36%	39%	36%	36%
		cd	c			bcd		f						
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	1805	239	110	28	137	1805	332	1805	1646	150	1805	197	1610	1805
	36%	36%	32%	19%	28%	36%	24%	36%	36%	35%	36%	35%	36%	36%
		cd	c		c	cd		f						
Finding/downloading information for school/ college/ university/ homework	1788	121	28	11	39	1788	300	1788	1587	195	1788	173	1619	1788
	36%	18%	8%	8%	8%	36%	22%	36%	35%	45%	36%	31%	37%	36%
		bcd				abcd		f		hj			k	k
Watching video clips/webcasts (e.g., YouTube or Big Brother)	1772	145	37	10	47	1772	342	1772	1612	153	1772	150	1626	1772
	36%	22%	11%	7%	10%	36%	25%	36%	36%	35%	36%	27%	37%	36%
		bcd				abcd		f					k	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Communicating via instant messaging, SMS messaging, chat rooms, voice calls	1633	107	35	12	47	1633	344	1633	1460	167	1633	140	1498	1633
	33%	16%	10%	8%	10%	33%	25%	33%	32%	38%	33%	25%	34%	33%
		bcd				abcd		f		hj			k	k
Watching catch-up TV (such as BBC iplayer, Skyplayer, ITV player)	1571	162	61	23	84	1571	293	1571	1453	111	1571	155	1418	1571
	32%	25%	18%	16%	17%	32%	21%	32%	32%	26%	32%	28%	32%	32%
		bcd				abcd		f	i		i		k	k
Watching live TV programmes	1103	102	28	8	36	1103	195	1103	994	101	1103	94	1011	1103
	22%	15%	8%	6%	8%	22%	14%	22%	22%	23%	22%	17%	23%	22%
		bcd				abcd		f					k	k
Real time gambling/trading/ auctions	1034	86	25	5	30	1034	201	1034	963	70	1034	85	951	1034
	21%	13%	7%	3%	6%	21%	15%	21%	21%	16%	21%	15%	22%	21%
		bcd				abcd		f	i		i		k	k
Listening to radio	970	119	29	11	40	970	158	970	894	69	970	103	870	970
	19%	18%	9%	7%	8%	19%	12%	19%	20%	16%	19%	18%	20%	19%
		bcd				bcd		f						
Uploading/ adding content to the Internet	773	71	13	3	15	773	127	773	702	66	773	69	705	773
	16%	11%	4%	2%	3%	16%	9%	16%	15%	15%	16%	12%	16%	16%
		bcd				abcd		f					k	k
Watch news programmes	756	89	33	16	49	756	136	756	665	88	756	75	682	756
	15%	13%	10%	11%	10%	15%	10%	15%	15%	20%	15%	13%	15%	15%
						bd		f		hj				
Downloading films (Video on Demand)	513	27	6	2	8	513	94	513	465	47	513	43	471	513
	10%	4%	2%	2%	2%	10%	7%	10%	10%	11%	10%	8%	11%	10%
		bd				abcd		f					k	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY			
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK	
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530	
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663	
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981	
Using Twitter (browsing/ reading site)	513	34	4	4	9	513	82	513	460	51	513	41	471	513	
	10%	5%	1%	3%	2%	10%	6%	10%	10%	12%	10%	7%	11%	10%	
		bd				abcd		f					k	k	
Streamed audio services (free)	391	34	6	1	7	391	45	391	355	31	391	39	352	391	
	8%	5%	2%	1%	1%	8%	3%	8%	8%	7%	8%	7%	8%	8%	
		bcd				abcd		f							
Using Twitter (account holder, posting on site)	255	19	1	1	2	255	30	255	225	28	255	21	235	255	
	5%	3%	*%	1%	*%	5%	2%	5%	5%	6%	5%	4%	5%	5%	
		bd				abcd		f							
Streamed audio services (subscription)	128	9	1	3	4	128	17	128	119	11	128	13	115	128	
	3%	1%	*%	2%	1%	3%	1%	3%	3%	2%	3%	2%	3%	3%	
						bd		f							
Other	47	7	7	4	12	47	20	47	44	3	47	15	32	47	
	1%	1%	2%	3%	2%	1%	1%	1%	1%	1%	1%	3%	1%	1%	
			e	e	e							lm			
(AUDIOVISUAL ENTERTAINMENT ACTIVITIES)	3099	317	115	45	160	3099	674	3099	2818	266	3099	305	2799	3099	
	62%	48%	34%	32%	33%	62%	49%	62%	62%	61%	62%	54%	63%	62%	
		bcd				abcd		f					k	k	
TYPES OF USE															
INFO (PERSONAL)	4373	563	290	109	399	4373	1120	4373	4000	357	4373	471	3907	4373	
	88%	85%	85%	76%	83%	88%	82%	88%	88%	82%	88%	84%	88%	88%	
		c	c			cd		f	i		i		k	k	
EMAIL	4289	554	265	112	377	4289	1056	4289	3917	354	4289	447	3845	4289	
	86%	84%	78%	78%	78%	86%	77%	86%	86%	82%	86%	79%	87%	86%	
		bd				bcd		f	i		i		k	k	

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE				All UK	AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+		OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
PURCHASING	3507	427	195	66	261	3507	754	3507	3252	244	3507	358	3152	3507
	70%	65%	57%	46%	54%	70%	55%	70%	72%	56%	70%	64%	71%	70%
		bcd	c			abcd		f	i		i		k	k
BANKING	2909	350	127	27	154	2909	529	2909	2661	233	2909	272	2640	2909
	58%	53%	37%	19%	32%	58%	39%	58%	59%	54%	58%	48%	60%	58%
		bcd	c		c	abcd		f					k	k
INFO (WORK/ COLLEGE/ SCHOOL)	2845	302	85	25	110	2845	472	2845	2561	273	2845	261	2588	2845
	57%	46%	25%	18%	23%	57%	34%	57%	57%	63%	57%	46%	59%	57%
		bcd				abcd		f		hj			k	k
SNS	2699	188	43	16	59	2699	585	2699	2478	213	2699	238	2469	2699
	54%	28%	13%	11%	12%	54%	43%	54%	55%	49%	54%	42%	56%	54%
		bcd				abcd		f	i				k	k
WATCHING TV CONTENT	2080	227	84	34	118	2080	414	2080	1890	177	2080	199	1883	2080
	42%	34%	25%	24%	24%	42%	30%	42%	42%	41%	42%	35%	43%	42%
		bcd				abcd		f					k	k
DOWNLOADING ENTERTAINMENT CONTENT	1976	163	51	10	60	1976	387	1976	1793	174	1976	187	1792	1976
	40%	25%	15%	7%	13%	40%	28%	40%	40%	40%	40%	33%	41%	40%
		bcd	c			abcd		f					k	k
GAMES	1916	148	45	23	69	1916	474	1916	1768	144	1916	195	1729	1916
	38%	22%	13%	16%	14%	38%	35%	38%	39%	33%	38%	35%	39%	38%
		bd				abcd		f	i		i		k	
HEALTH	1809	230	103	27	130	1809	343	1809	1659	142	1809	219	1592	1809
	36%	35%	30%	19%	27%	36%	25%	36%	37%	33%	36%	39%	36%	36%
		cd	c			bcd		f						
GOVERNMENT SITES	1805	239	110	28	137	1805	332	1805	1646	150	1805	197	1610	1805
	36%	36%	32%	19%	28%	36%	24%	36%	36%	35%	36%	35%	36%	36%
		cd	c		c	cd		f						

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE10A (QE5A). SHOWCARD Which, if any, of these do you or members of your household use the Internet for whilst at home? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
WATCHING VIDEO CLIPS/ WEBCASTS	1772	145	37	10	47	1772	342	1772	1612	153	1772	150	1626	1772
	36%	22%	11%	7%	10%	36%	25%	36%	36%	35%	36%	27%	37%	36%
		bcd				abcd		f					k	k
COMMUNICATIONS	1633	107	35	12	47	1633	344	1633	1460	167	1633	140	1498	1633
	33%	16%	10%	8%	10%	33%	25%	33%	32%	38%	33%	25%	34%	33%
		bcd				abcd		f		hj			k	k
RADIO/ AUDIO SERVICES	1077	124	32	11	43	1077	178	1077	989	80	1077	114	966	1077
	22%	19%	10%	7%	9%	22%	13%	22%	22%	18%	22%	20%	22%	22%
		bcd				bcd		f						
REAL TIME GAMBLING/ TRADING/ AUCTIONS	1034	86	25	5	30	1034	201	1034	963	70	1034	85	951	1034
	21%	13%	7%	3%	6%	21%	15%	21%	21%	16%	21%	15%	22%	21%
		bcd				abcd		f	i		i		k	k
UPLOADING/ ADDING CONTENT TO THE INTERNET	773	71	13	3	15	773	127	773	702	66	773	69	705	773
	16%	11%	4%	2%	3%	16%	9%	16%	15%	15%	16%	12%	16%	16%
		bcd				abcd		f					k	k
TWITTER	532	38	4	4	9	532	83	532	476	54	532	41	491	532
	11%	6%	1%	3%	2%	11%	6%	11%	11%	12%	11%	7%	11%	11%
		bd				abcd		f					k	k
None of these	54	15	9	3	12	54	33	54	43	12	54	15	39	54
	1%	2%	3%	2%	2%	1%	2%	1%	1%	3%	1%	3%	1%	1%
		e	e		e		g			hj		lm		
Don't know	75	23	17	6	23	75	39	75	61	13	75	15	59	75
	1%	3%	5%	4%	5%	1%	3%	1%	1%	3%	1%	3%	1%	1%
		e	e	e	e		g			hj		lm		
Mean number (out of 17)	7.4	6.0	4.5	3.7	4.3	7.4	5.6	7.4	7.5	7.0	7.4	6.5	7.6	7.4
		bcd	c		c	abcd		f	i		i		k	k
Standard deviation	4.10	3.86	2.99	2.54	2.89	4.10	3.72	4.10	4.09	4.25	4.10	4.14	4.08	4.10
Standard error	.05	.13	.12	.18	.10	.05	.08	.05	.05	.20	.05	.14	.05	.05

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

COUNT OF TYPES OF USE EVER MADE OF THE INTERNET AT HOME

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
0-5	1825	337	230	116	346	1825	766	1825	1647	177	1825	260	1566	1825
	37%	51%	68%	81%	72%	37%	56%	37%	36%	41%	37%	46%	35%	37%
		e	ae	abde	ae		g					lm		
6-10	1914	225	94	26	120	1914	440	1914	1758	148	1914	188	1728	1914
	38%	34%	28%	18%	25%	38%	32%	38%	39%	34%	38%	33%	39%	38%
		bcd	c			abcd		f					k	k
11-17	1242	98	15	1	16	1242	166	1242	1126	110	1242	115	1129	1242
	25%	15%	4%	1%	3%	25%	12%	25%	25%	25%	25%	20%	26%	25%
		bcd	c			abcd		f					k	k
Mean number (out of 17)	7.4	6.0	4.5	3.7	4.3	7.4	5.6	7.4	7.5	7.0	7.4	6.5	7.6	7.4
		bcd	c		c	abcd		f	i		i		k	k
Standard deviation	4.10	3.86	2.99	2.54	2.89	4.10	3.72	4.10	4.09	4.25	4.10	4.14	4.08	4.10
Standard error	.05	.13	.12	.18	.10	.05	.08	.05	.05	.20	.05	.14	.05	.05

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY			
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK	
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530	
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663	
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981	
Sending and receiving e-mail	3729	472	217	91	308	3729	868	3729	3400	313	3729	361	3371	3729	
	75%	72%	64%	64%	64%	75%	63%	75%	75%	72%	75%	64%	76%	75%	
		bd				bcd		f					k	k	
General surfing/browsing the Internet	3553	448	210	71	281	3553	861	3553	3249	289	3553	367	3190	3553	
	71%	68%	62%	49%	58%	71%	63%	71%	72%	67%	71%	65%	72%	71%	
		bcd	c			bcd		f	i				k	k	
Banking	2206	248	92	19	111	2206	389	2206	2005	184	2206	201	2007	2206	
	44%	38%	27%	13%	23%	44%	28%	44%	44%	42%	44%	36%	45%	44%	
		bcd	c		c	abcd		f					k	k	
Using social networking sites (such as My Space, Facebook or Bebo)	2166	124	30	12	42	2166	501	2166	1994	162	2166	192	1979	2166	
	43%	19%	9%	8%	9%	43%	37%	43%	44%	37%	43%	34%	45%	43%	
		bcd				abcd		f	i		i		k	k	
Purchasing goods/services/ tickets etc	1984	227	82	30	112	1984	374	1984	1845	129	1984	210	1778	1984	
	40%	34%	24%	21%	23%	40%	27%	40%	41%	30%	40%	37%	40%	40%	
		bcd				abcd		f	i		i				
Finding/downloading information for personal reasons e.g. information, news, weather	1716	214	114	33	147	1716	340	1716	1575	135	1716	213	1505	1716	
	34%	32%	34%	23%	31%	34%	25%	34%	35%	31%	34%	38%	34%	34%	
		c	c			c		f							
Finding/downloading information for work/business	1489	169	47	8	55	1489	175	1489	1344	132	1489	118	1371	1489	
	30%	26%	14%	6%	11%	30%	13%	30%	30%	30%	30%	21%	31%	30%	
		bcd	c		c	abcd		f					k	k	

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Playing games online/ interactively	1250	88	29	13	42	1250	310	1250	1161	85	1250	138	1118	1250
	25%	13%	8%	9%	9%	25%	23%	25%	26%	20%	25%	24%	25%	25%
		bd				abcd			i		i			
Finding/downloading information for school/ college/ university/ homework	1111	65	16	4	20	1111	175	1111	979	128	1111	108	1006	1111
	22%	10%	5%	3%	4%	22%	13%	22%	22%	30%	22%	19%	23%	22%
		bcd				abcd		f		hj			k	
Communicating via instant messaging, SMS messaging, chat rooms, voice calls	1076	61	20	4	25	1076	232	1076	964	108	1076	92	987	1076
	22%	9%	6%	3%	5%	22%	17%	22%	21%	25%	22%	16%	22%	22%
		cd				abcd		f					k	k
Watching video clips/webcasts (e.g., YouTube or Big Brother)	1051	75	18	5	23	1051	215	1051	955	90	1051	96	957	1051
	21%	11%	5%	4%	5%	21%	16%	21%	21%	21%	21%	17%	22%	21%
		bcd				abcd		f					k	k
Downloading music files, movies or video clips	980	71	22	3	25	980	186	980	886	86	980	94	888	980
	20%	11%	6%	2%	5%	20%	14%	20%	20%	20%	20%	17%	20%	20%
		bcd				abcd		f					k	
Watching catch-up TV (such as BBC iplayer, Skyplayer, ITV player)	840	65	23	9	32	840	165	840	773	62	840	99	744	840
	17%	10%	7%	6%	7%	17%	12%	17%	17%	14%	17%	18%	17%	17%
		d				abcd		f						

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Using local council/ Government sites, e.g. to find information, to complete processes such as tax returns, to contact local MP	756 15%	89 14% cd	33 10%	10 7%	43 9%	756 15% bcd	131 10%	756 15% f	694 15%	56 13%	756 15%	97 17%	661 15%	756 15%
To find information on health related issues e.g. NHS Direct	682 14%	72 11% cd	29 8%	6 5%	35 7%	682 14% abcd	114 8%	682 14% f	625 14%	51 12%	682 14%	95 17% lm	589 13%	682 14%
Watching live TV programmes	565 11%	49 7% bcd	9 3%	2 2%	11 2%	565 11% abcd	100 7%	565 11% f	502 11%	59 14%	565 11%	55 10%	512 12%	565 11%
Listening to radio	526 11%	70 11% bcd	16 5%	3 2%	20 4%	526 11% bcd	92 7%	526 11% f	484 11%	36 8%	526 11%	68 12%	459 10%	526 11%
Real time gambling/trading/ auctions	491 10%	38 6% bcd	9 3%	2 1%	11 2%	491 10% abcd	97 7%	491 10% f	464 10% i	29 7%	491 10% i	48 9%	445 10%	491 10%
Uploading/ adding content to the Internet	392 8%	35 5% bcd	3 1%	- -%	3 1%	392 8% abcd	66 5%	392 8% f	355 8%	33 8%	392 8%	39 7%	354 8%	392 8%
Watch news programmes	368 7%	47 7% bd	13 4%	8 5%	21 4%	368 7% bd	64 5%	368 7% f	315 7%	51 12% hj	368 7%	45 8%	324 7%	368 7%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET 65+, DE, EMG, DISABILITY ONLY - 4th January to 28th February 2010.

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QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE				All UK e	AGE/SEG		MEG			DISABILITY		
		55-64 a	65-74 b	75+ c	65+ d		65+ OR DE f	All UK g	NO h	YES i	All UK j	YES k	NO l	All UK m
Significance Level: 95%														
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Using Twitter (browsing/ reading site)	267 5%	14 2%	2 1%	* *%	3 1%	267 5%	53 4%	267 5%	239 5%	26 6%	267 5%	23 4%	245 6%	267 5%
						abcd		f						
Downloading films (Video on Demand)	242 5%	7 1%	1 *%	1 1%	2 *%	242 5%	46 3%	242 5%	219 5%	22 5%	242 5%	30 5%	214 5%	242 5%
						abcd		f						
Streamed audio services (free)	191 4%	17 3%	3 1%	* *%	3 1%	191 4%	26 2%	191 4%	175 4%	12 3%	191 4%	26 5%	166 4%	191 4%
						bcd		f						
Using Twitter (account holder, posting on site)	135 3%	7 1%	- -%	- -%	- -%	135 3%	19 1%	135 3%	119 3%	14 3%	135 3%	14 3%	121 3%	135 3%
						abcd		f						
Streamed audio services (subscription)	49 1%	2 *%	- -%	* *%	* *%	49 1%	6 *%	49 1%	47 1%	3 1%	49 1%	8 1%	42 1%	49 1%
						bd								
Other	36 1%	7 1%	6 2%	3 2%	9 2%	36 1%	15 1%	36 1%	34 1%	2 *%	36 1%	10 2%	25 1%	36 1%
						e						lm		
(AUDIOVISUAL ENTERTAINMENT ACTIVITIES)	1989 40%	180 27%	64 19%	19 13%	84 17%	1989 40%	412 30%	1989 40%	1803 40%	174 40%	1989 40%	201 36%	1791 40%	1989 40%
						abcd		f					k	k
TYPES OF USE														
INFO (PERSONAL)	3743 75%	470 71%	236 69%	77 54%	313 65%	3743 75%	913 67%	3743 75%	3415 75%	316 73%	3743 75%	393 70%	3354 76%	3743 75%
						abcd		f					k	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET 65+, DE, EMG, DISABILITY ONLY - 4th January to 28th February 2010.

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QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY			
		55-64	65-74	75+	65+	All UK	65+	All UK	NO	YES	All UK	YES	NO	All UK	
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530	
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663	
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981	
EMAIL	3729	472	217	91	308	3729	868	3729	3400	313	3729	361	3371	3729	
	75%	72%	64%	64%	64%	75%	63%	75%	75%	72%	75%	64%	76%	75%	
		bd				bcd		f					k	k	
BANKING	2206	248	92	19	111	2206	389	2206	2005	184	2206	201	2007	2206	
	44%	38%	27%	13%	23%	44%	28%	44%	44%	42%	44%	36%	45%	44%	
		bcd	c		c	abcd		f					k	k	
SNS	2166	124	30	12	42	2166	501	2166	1994	162	2166	192	1979	2166	
	43%	19%	9%	8%	9%	43%	37%	43%	44%	37%	43%	34%	45%	43%	
		bcd				abcd		f	i		i		k	k	
INFO (WORK/ COLLEGE/ SCHOOL)	1993	197	56	10	67	1993	291	1993	1785	197	1993	178	1817	1993	
	40%	30%	17%	7%	14%	40%	21%	40%	39%	45%	40%	32%	41%	40%	
		bcd	c		c	abcd		f		hj			k	k	
PURCHASING	1984	227	82	30	112	1984	374	1984	1845	129	1984	210	1778	1984	
	40%	34%	24%	21%	23%	40%	27%	40%	41%	30%	40%	37%	40%	40%	
		bcd				abcd		f	i		i				
GAMES	1250	88	29	13	42	1250	310	1250	1161	85	1250	138	1118	1250	
	25%	13%	8%	9%	9%	25%	23%	25%	26%	20%	25%	24%	25%	25%	
		bd				abcd			i		i				
WATCHING TV CONTENT	1163	116	35	13	48	1163	224	1163	1043	112	1163	129	1037	1163	
	23%	18%	10%	9%	10%	23%	16%	23%	23%	26%	23%	23%	23%	23%	
		bcd				abcd		f							
COMMUNICATIONS	1076	61	20	4	25	1076	232	1076	964	108	1076	92	987	1076	
	22%	9%	6%	3%	5%	22%	17%	22%	21%	25%	22%	16%	22%	22%	
		cd				abcd		f					k	k	
WATCHING VIDEO CLIPS/ WEBCASTS	1051	75	18	5	23	1051	215	1051	955	90	1051	96	957	1051	
	21%	11%	5%	4%	5%	21%	16%	21%	21%	21%	21%	17%	22%	21%	
		bcd				abcd		f					k	k	

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET 65+, DE, EMG, DISABILITY ONLY - 4th January to 28th February 2010.

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
DOWNLOADING ENTERTAINMENT CONTENT	1020	73	22	5	27	1020	195	1020	922	91	1020	99	923	1020
	20%	11%	7%	3%	6%	20%	14%	20%	20%	21%	20%	18%	21%	20%
		bcd				abcd		f						
GOVERNMENT SITES	756	89	33	10	43	756	131	756	694	56	756	97	661	756
	15%	14%	10%	7%	9%	15%	10%	15%	15%	13%	15%	17%	15%	15%
		cd				bcd		f						
HEALTH	682	72	29	6	35	682	114	682	625	51	682	95	589	682
	14%	11%	8%	5%	7%	14%	8%	14%	14%	12%	14%	17%	13%	14%
		cd				abcd		f				lm		
RADIO/ AUDIO SERVICES	596	73	16	3	20	596	100	596	548	43	596	72	526	596
	12%	11%	5%	2%	4%	12%	7%	12%	12%	10%	12%	13%	12%	12%
		bcd				bcd		f						
REAL TIME GAMBLING/ TRADING/ AUCTIONS	491	38	9	2	11	491	97	491	464	29	491	48	445	491
	10%	6%	3%	1%	2%	10%	7%	10%	10%	7%	10%	9%	10%	10%
		bcd				abcd		f	i		i			
UPLOADING/ ADDING CONTENT TO THE INTERNET	392	35	3	-	3	392	66	392	355	33	392	39	354	392
	8%	5%	1%	-%	1%	8%	5%	8%	8%	8%	8%	7%	8%	8%
		bcd				abcd		f						
TWITTER	281	16	2	*	3	281	54	281	251	29	281	25	257	281
	6%	2%	1%	*%	1%	6%	4%	6%	6%	7%	6%	4%	6%	6%
		bd				abcd		f						
None of these	1478	117	43	10	53	1478	297	1478	1337	130	1478	150	1331	1478
	30%	18%	13%	7%	11%	30%	22%	30%	30%	30%	30%	27%	30%	30%
		bcd				abcd		f						
Don't know	197	17	3	*	3	197	26	197	179	13	197	26	171	197
	4%	3%	1%	*%	1%	4%	2%	4%	4%	3%	4%	5%	4%	4%
		d				bcd		f						

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE10B (QE5B) SHOWCARD And, which, if any, of these activities have you or members of your household used the internet for in the LAST WEEK? (MULTICODE)

Base : Those with access to the internet at home

	AGE					AGE/SEG		MEG			DISABILITY			
	Total	55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	m	
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Mean number (out of 17)	4.9	3.7	2.7	2.1	2.6	4.9	3.7	4.9	4.9	4.7	4.9	4.4	5.0	4.9
Standard deviation	3.60	bcd	c	c	abcd	3.60	3.16	3.60	3.60	3.47	3.60	3.80	3.57	3.60
Standard error	.04	.11	.09	.14	.08	.04	.07	.04	.05	.16	.04	.13	.05	.04

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

COUNT OF TYPES OF USE MADE OF THE INTERNET AT HOME IN THE LAST WEEK

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
0-5	3235	514	305	134	439	3235	1077	3235	2930	297	3235	387	2849	3235
	65%	78%	90%	93%	91%	65%	79%	65%	65%	68%	65%	69%	64%	65%
		e	ae	ae	ae		g					l		
6-10	1296	110	31	9	41	1296	233	1296	1191	102	1296	128	1171	1296
	26%	17%	9%	6%	8%	26%	17%	26%	26%	24%	26%	23%	26%	26%
		bcd				abcd		f						
11-17	450	36	4	*	4	450	61	450	410	35	450	48	403	450
	9%	6%	1%	*%	1%	9%	4%	9%	9%	8%	9%	9%	9%	9%
		bcd				abcd		f						
Mean number (out of 17)	4.9	3.7	2.7	2.1	2.6	4.9	3.7	4.9	4.9	4.7	4.9	4.4	5.0	4.9
		bcd	c		c	abcd		f					k	k
Standard deviation	3.60	3.22	2.29	1.96	2.22	3.60	3.16	3.60	3.60	3.47	3.60	3.80	3.57	3.60
Standard error	.04	.11	.09	.14	.08	.04	.07	.04	.05	.16	.04	.13	.05	.04
Columns Tested:		a,b,c,d,e	f,g	h,i,j	k,l,m									

OFCOM DIGITAL PARTICIPATION CONSORTIUM TECH TRACKER Q1 2010 - SUBSET 65+, DE, EMG, DISABILITY ONLY - 4th January to 28th February 2010.

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE23 (QE24). SHOWCARD How likely are you to get Internet access at home in the next 12 months? (SINGLE CODE)

Base : Those without internet access at home

	Total	AGE				All UK	AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+		OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	3110	486	671	743	1414	3110	2286	3110	2961	144	3110	996	2114	3110
Effective Weighted Sample	2242	348	446	546	985	2242	1600	2242	2122	118	2242	728	1501	2242
Total	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
Certain to	91 5%	8 3%	7 2%	4 1%	11 1%	91 5%	33 3%	91 5%	82 5%	9 8%	91 5%	13 2%	79 6%	91 5%
		c				bcd		f					k	k
Very likely	78 4%	6 2%	5 1%	3 1%	7 1%	78 4%	35 3%	78 4%	74 4%	5 4%	78 4%	14 3%	65 5%	78 4%
		c				bcd		f					k	k
Likely	197 11%	20 7%	17 5%	13 3%	29 4%	197 11%	104 8%	197 11%	175 10%	22 19%	197 11%	32 6%	164 13%	197 11%
		cd	c			abcd		f		hj			k	k
TOTAL LIKELY	366 20%	34 12%	28 9%	20 4%	47 6%	366 20%	172 13%	366 20%	330 19%	37 31%	366 20%	59 11%	309 24%	366 20%
		cd	c			abcd		f		hj			km	k
Unlikely	134 7%	31 11%	25 8%	15 3%	39 5%	134 7%	88 7%	134 7%	124 7%	10 9%	134 7%	39 7%	97 7%	134 7%
		cde	cd			cd								
Very unlikely	273 15%	43 15%	68 21%	68 14%	136 17%	273 15%	216 17%	273 15%	263 15%	11 9%	273 15%	91 17%	185 14%	273 15%
			ace											
Certain not to	791 43%	135 47%	180 55%	351 74%	531 67%	791 43%	674 52%	791 43%	768 45%	21 18%	791 43%	305 56%	474 37%	791 43%
			ae	abde	abe		g		i		i	lm		l
TOTAL UNLIKELY	1199 65%	210 72%	273 84%	433 92%	706 89%	1199 65%	979 75%	1199 65%	1155 67%	43 36%	1199 65%	435 80%	756 59%	1199 65%
		e	ae	abde	abe		g		i		i	lm		l
Don't know	275 15%	47 16%	25 8%	19 4%	43 5%	275 15%	147 11%	275 15%	236 14%	38 33%	275 15%	52 9%	226 17%	275 15%
		bcd	c			bcd		f		hj			km	k

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE23 (QE24). SHOWCARD How likely are you to get Internet access at home in the next 12 months? (SINGLE CODE)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
Certain to	91 1%	8 1%	7 1%	4 1%	11 1%	91 1%	33 1%	91 1%	82 1%	9 2%	91 1%	13 1%	79 1%	91 1%
Very likely	78 1%	6 1%	5 1%	3 *%	7 1%	78 1% d	35 1%	78 1%	74 1%	5 1%	78 1%	14 1%	65 1%	78 1%
Likely	197 3%	20 2%	17 2%	13 2%	29 2%	197 3%	104 4% g	197 3%	175 3%	22 4%	197 3%	32 3%	164 3%	197 3%
TOTAL LIKELY	366 5%	34 4%	28 4%	20 3%	47 4%	366 5% acd	172 6% g	366 5%	330 5%	37 7%	366 5%	59 5%	309 5%	366 5%
Unlikely	134 2%	31 3% e	25 4% e	15 2%	39 3% e	134 2%	88 3% g	134 2%	124 2%	10 2%	134 2%	39 3% lm	97 2%	134 2%
Very unlikely	273 4%	43 4%	68 10% ae	68 11% ae	136 10% ae	273 4%	216 8% g	273 4%	263 4% i	11 2%	273 4% i	91 8% lm	185 3%	273 4% l
Certain not to	791 12%	135 14% e	180 27% ae	351 56% abde	531 41% abe	791 12%	674 25% g	791 12%	768 12% i	21 4%	791 12% i	305 27% lm	474 8%	791 12% l
TOTAL UNLIKELY	1199 17%	210 22% e	273 41% ae	433 69% abde	706 54% abe	1199 17%	979 36% g	1199 17%	1155 18% i	43 8%	1199 17% i	435 39% lm	756 13%	1199 17% l
Don't know	275 4%	47 5% cd	25 4%	19 3%	43 3%	275 4%	147 5% g	275 4%	236 4%	38 7% hj	275 4%	52 5%	226 4%	275 4%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those unlikely to get internet access at home in the next 12 months

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	~i	j	k	l	m
Unweighted total	2122	365	571	684	1255	2122	1733	2122	2058	59	2122	817	1305	2122
Effective Weighted Sample	1558	259	380	502	876	1558	1206	1558	1503	51	1558	601	941	1558
Total	1199	210	273	433	706	1199	979	1199	1155	43	1199	435	756	1199
No need	662	124	161	259	421	662	551	662	640	**	662	241	416	662
	55%	59%	59%	60%	60%	55%	56%	55%	55%	**	55%	55%	55%	55%
					e									
Don't want a computer	304	57	79	122	201	304	253	304	296	**	304	116	185	304
	25%	27%	29%	28%	28%	25%	26%	25%	26%	**	25%	27%	24%	25%
Too old to use the internet	228	27	62	140	201	228	214	228	219	**	228	102	121	228
	19%	13%	23%	32%	28%	19%	22%	19%	19%	**	19%	23%	16%	19%
			a	abe	abe	a						lm		
Don't know how you use computers	219	42	60	88	148	219	196	219	209	**	219	90	125	219
	18%	20%	22%	20%	21%	18%	20%	18%	18%	**	18%	21%	17%	18%
												l		
Too expensive to set up	174	32	28	27	55	174	139	174	159	**	174	59	116	174
	15%	15%	10%	6%	8%	15%	14%	15%	14%	**	15%	14%	15%	15%
		cd	c			bcd								
Computer is too expensive to buy	72	15	12	10	23	72	58	72	68	**	72	20	52	72
	6%	7%	5%	2%	3%	6%	6%	6%	6%	**	6%	5%	7%	6%
		cd				cd								
Charges are too expensive	62	9	8	3	12	62	45	62	57	**	62	22	41	62
	5%	4%	3%	1%	2%	5%	5%	5%	5%	**	5%	5%	5%	5%
		cd	c			cd								
Not interested/ prefer to speak to people	60	15	12	19	31	60	43	60	60	**	60	19	41	60
	5%	7%	4%	4%	4%	5%	4%	5%	5%	**	5%	4%	5%	5%
Don't have a phone line	55	11	4	1	6	55	40	55	50	**	55	15	40	55
	5%	5%	2%	*%	1%	5%	4%	5%	4%	**	5%	3%	5%	5%
		bcd	c			bcd								

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those unlikely to get internet access at home in the next 12 months

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	~i	j	k	l	m
Unweighted total	2122	365	571	684	1255	2122	1733	2122	2058	59	2122	817	1305	2122
Effective Weighted Sample	1558	259	380	502	876	1558	1206	1558	1503	51	1558	601	941	1558
Total	1199	210	273	433	706	1199	979	1199	1155	43	1199	435	756	1199
Friends/ family member checks things on the internet for me	53 4%	8 4%	16 6%	16 4%	32 5%	53 4%	41 4%	53 4%	49 4%	** **	53 4%	18 4%	35 5%	53 4%
Satisfied with using the Internet elsewhere	16 1%	* *%	2 1%	* *%	2 *%	16 1% cd	7 1%	16 1%	13 1%	** **	16 1%	2 *%	15 2% k	16 1%
Satisfied with using the Internet at work	16 1%	2 1%	1 *%	1 *%	2 *%	16 1% d	2 *%	16 1% f	15 1%	** **	16 1%	2 *%	14 2% k	16 1% k
Worries/ concerns about privacy issues	12 1%	3 2%	2 1%	3 1%	5 1%	12 1%	7 1%	12 1%	12 1%	** **	12 1%	6 1%	6 1%	12 1%
Concerned about security/ fraud	11 1%	6 3% bcde	1 1%	1 *%	3 *%	11 1%	5 1%	11 1%	11 1%	** **	11 1%	3 1%	9 1%	11 1%
Health reasons - bad eyesight	7 1%	1 *%	1 *%	4 1%	5 1%	7 1%	6 1%	7 1%	7 1%	** **	7 1%	6 1% l	1 *%	7 1%
No time/ too busy	6 *%	1 *%	2 1%	2 1%	5 1%	6 *%	5 *%	6 *%	6 1%	** **	6 *%	2 *%	4 1%	6 *%
My computer is out of date	5 *%	- -%	* *%	2 *%	2 *%	5 *%	4 *%	5 *%	5 *%	** **	5 *%	2 *%	4 1%	5 *%
Plan to move house in the near future	5 *%	1 *%	- -%	- -%	- -%	5 *%	1 *%	5 *%	4 *%	** **	5 *%	1 *%	4 1%	5 *%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those unlikely to get internet access at home in the next 12 months

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	~i	j	k	l	m
Unweighted total	2122	365	571	684	1255	2122	1733	2122	2058	59	2122	817	1305	2122
Effective Weighted Sample	1558	259	380	502	876	1558	1206	1558	1503	51	1558	601	941	1558
Total	1199	210	273	433	706	1199	979	1199	1155	43	1199	435	756	1199
I don't want access for me/ for kids	3 *%	1 1%	2 1%	- -%	2 *%	3 *%	2 *%	3 *%	3 *%	** **	3 *%	3 1%	* *%	3 *%
Reception not good enough/ in area	2 *%	* *%	- -%	- -%	- -%	2 *%	2 *%	2 *%	2 *%	** **	2 *%	* *%	2 *%	2 *%
Other	14 1%	1 1%	3 1%	1 *%	4 1%	14 1%	10 1%	14 1%	14 1%	** **	14 1%	2 1%	11 2%	14 1%
Don't know	24 2%	4 2%	3 1%	7 2%	10 1%	24 2%	14 1%	24 2%	23 2%	** **	24 2%	5 1%	19 3%	24 2%
COST	246 21%	45 22%	44 16%	38 9%	81 12%	246 21%	198 20%	246 21%	229 20%	** **	246 21%	77 18%	170 23%	246 21%
PERCEIVED LACK OF NEED/ INTEREST	851 71%	158 75%	211 77%	323 74%	534 76%	851 71%	701 72%	851 71%	822 71%	** **	851 71%	306 70%	538 71%	851 71%
COST AND LACK OF INTEREST	116 10%	26 12%	29 11%	25 6%	53 8%	116 10%	97 10%	116 10%	110 10%	** **	116 10%	38 9%	79 10%	116 10%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those without internet access at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	3110	486	671	743	1414	3110	2286	3110	2961	144	3110	996	2114	3110
Effective Weighted Sample	2242	348	446	546	985	2242	1600	2242	2122	118	2242	728	1501	2242
Total	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
No need	662	124	161	259	421	662	551	662	640	22	662	241	416	662
	36%	43%	50%	55%	53%	36%	42%	36%	37%	18%	36%	44%	32%	36%
		e	e	ae	ae		g		i		i	lm		l
Don't want a computer	304	57	79	122	201	304	253	304	296	9	304	116	185	304
	17%	20%	24%	26%	25%	17%	20%	17%	17%	8%	17%	21%	14%	17%
		e	e	ae	ae		g		i		i	lm		
Too old to use the internet	228	27	62	140	201	228	214	228	219	9	228	102	121	228
	12%	9%	19%	30%	25%	12%	16%	12%	13%	8%	12%	19%	9%	12%
			ae	abe	abe		g					lm		l
Don't know how you use computers	219	42	60	88	148	219	196	219	209	10	219	90	125	219
	12%	15%	19%	19%	19%	12%	15%	12%	12%	8%	12%	17%	10%	12%
			e	e	e		g					lm		l
Too expensive to set up	174	32	28	27	55	174	139	174	159	15	174	59	116	174
	9%	11%	9%	6%	7%	9%	11%	9%	9%	13%	9%	11%	9%	9%
		cd				cd								
Computer is too expensive to buy	72	15	12	10	23	72	58	72	68	4	72	20	52	72
	4%	5%	4%	2%	3%	4%	4%	4%	4%	3%	4%	4%	4%	4%
		c												
Charges are too expensive	62	9	8	3	12	62	45	62	57	5	62	22	41	62
	3%	3%	3%	1%	1%	3%	3%	3%	3%	4%	3%	4%	3%	3%
		c	c			cd								
Not interested/ prefer to speak to people	60	15	12	19	31	60	43	60	60	-	60	19	41	60
	3%	5%	4%	4%	4%	3%	3%	3%	3%	-%	3%	3%	3%	3%
									i		i			
Don't have a phone line	55	11	4	1	6	55	40	55	50	4	55	15	40	55
	3%	4%	1%	*%	1%	3%	3%	3%	3%	4%	3%	3%	3%	3%
		bcd	c			cd								

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those without internet access at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	3110	486	671	743	1414	3110	2286	3110	2961	144	3110	996	2114	3110
Effective Weighted Sample	2242	348	446	546	985	2242	1600	2242	2122	118	2242	728	1501	2242
Total	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
Friends/ family member checks things on the internet for me	53 3%	8 3%	16 5%	16 3%	32 4%	53 3%	41 3%	53 3%	49 3%	4 4%	53 3%	18 3%	35 3%	53 3%
Satisfied with using the Internet elsewhere	16 1%	* *%	2 1%	* *%	2 *%	16 1%	7 1%	16 1%	13 1%	3 2%	16 1%	2 *%	15 1%	16 1%
Satisfied with using the Internet at work	16 1%	2 1%	1 *%	1 *%	2 *%	16 1%	2 *%	16 1%	15 1%	1 1%	16 1%	2 *%	14 1%	16 1%
Worries/ concerns about privacy issues	12 1%	3 1%	2 1%	3 1%	5 1%	12 1%	7 1%	12 1%	12 1%	* *%	12 1%	6 1%	6 *%	12 1%
Concerned about security/ fraud	11 1%	6 2%	1 *%	1 *%	3 *%	11 1%	5 *%	11 1%	11 1%	1 *%	11 1%	3 1%	9 1%	11 1%
Health reasons - bad eyesight	7 *%	1 *%	1 *%	4 1%	5 1%	7 *%	6 *%	7 *%	7 *%	- -%	7 *%	6 1%	1 *%	7 *%
No time/ too busy	6 *%	1 *%	2 1%	2 1%	5 1%	6 *%	5 *%	6 *%	6 *%	- -%	6 *%	2 *%	4 *%	6 *%
My computer is out of date	5 *%	- -%	* *%	2 *%	2 *%	5 *%	4 *%	5 *%	5 *%	- -%	5 *%	2 *%	4 *%	5 *%
Plan to move house in the near future	5 *%	1 *%	- -%	- -%	- -%	5 *%	1 *%	5 *%	4 *%	1 1%	5 *%	1 *%	4 *%	5 *%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : Those without internet access at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	3110	486	671	743	1414	3110	2286	3110	2961	144	3110	996	2114	3110
Effective Weighted Sample	2242	348	446	546	985	2242	1600	2242	2122	118	2242	728	1501	2242
Total	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
I don't want access for me/ for kids	3 *%	1 *%	2 1%	- -%	2 *%	3 *%	2 *%	3 *%	3 *%	- -%	3 *%	3 1% l	* *%	3 *%
Reception not good enough/ in area	2 *%	* *%	- -%	- -%	- -%	2 *%	2 *%	2 *%	2 *%	- -%	2 *%	* *%	2 *%	2 *%
Other	14 1%	1 *%	3 1%	1 *%	4 1%	14 1%	10 1%	14 1%	14 1%	- -%	14 1%	2 *%	11 1%	14 1%
Don't know	24 1%	4 1%	3 1%	7 1%	10 1%	24 1%	14 1%	24 1%	23 1%	* *%	24 1%	5 1%	19 1%	24 1%
COST	246 13%	45 16% cd	44 13% c	38 8%	81 10%	246 13% cd	198 15%	246 13%	229 13%	18 15%	246 13%	77 14%	170 13%	246 13%
PERCEIVED LACK OF NEED/ INTEREST	851 46%	158 54% e	211 65% ae	323 68% ae	534 67% ae	851 46% cd	701 54% g	851 46%	822 48% i	29 25%	851 46% i	306 56% lm	538 42%	851 46% l
COST AND LACK OF INTEREST	116 6%	26 9% c	29 9% c	25 5%	53 7%	116 6%	97 7%	116 6%	110 6%	7 6%	116 6%	38 7%	79 6%	116 6%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
No need	662	124	161	259	421	662	551	662	640	22	662	241	416	662
	10%	13%	24%	41%	32%	10%	20%	10%	10%	4%	10%	21%	7%	10%
		e	ae	abde	abe		g		i		i	lm		l
Don't want a computer	304	57	79	122	201	304	253	304	296	9	304	116	185	304
	4%	6%	12%	20%	15%	4%	9%	4%	5%	2%	4%	10%	3%	4%
		e	ae	abde	abe		g		i		i	lm		l
Too old to use the internet	228	27	62	140	201	228	214	228	219	9	228	102	121	228
	3%	3%	9%	22%	16%	3%	8%	3%	3%	2%	3%	9%	2%	3%
			ae	abde	abe		g		i		i	lm		l
Don't know how you use computers	219	42	60	88	148	219	196	219	209	10	219	90	125	219
	3%	4%	9%	14%	11%	3%	7%	3%	3%	2%	3%	8%	2%	3%
		e	ae	abe	ae		g					lm		l
Too expensive to set up	174	32	28	27	55	174	139	174	159	15	174	59	116	174
	3%	3%	4%	4%	4%	3%	5%	3%	3%	3%	3%	5%	2%	3%
			e	e	e		g					lm		
Computer is too expensive to buy	72	15	12	10	23	72	58	72	68	4	72	20	52	72
	1%	2%	2%	2%	2%	1%	2%	1%	1%	1%	1%	2%	1%	1%
			e	e	e		g					lm		
Charges are too expensive	62	9	8	3	12	62	45	62	57	5	62	22	41	62
	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%
							g					lm		
Not interested/ prefer to speak to people	60	15	12	19	31	60	43	60	60	-	60	19	41	60
	1%	2%	2%	3%	2%	1%	2%	1%	1%	-%	1%	2%	1%	1%
		e	e	ae	e		g		i		i	lm		
Don't have a phone line	55	11	4	1	6	55	40	55	50	4	55	15	40	55
	1%	1%	1%	*%	*%	1%	2%	1%	1%	1%	1%	1%	1%	1%
		cd					g					lm		

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24A (QE25A). Why are you unlikely to get Internet access at home in the next 12 months? (MULTICODE) UNPROMPTED

Base : All respondents including boost

	Total	AGE				All UK e	AGE/SEG		MEG			DISABILITY		
		55-64 a	65-74 b	75+ c	65+ d		65+ OR DE f	All UK g	NO h	YES i	All UK j	YES k	NO l	All UK m
Significance Level: 95%														
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
Plan to move house in the near future	5 *%	1 *%	- -%	- -%	- -%	5 *%	1 *%	5 *%	4 *%	1 *%	5 *%	1 *%	4 *%	5 *%
I don't want access for me/ for kids	3 *%	1 *%	2 *%	- -%	2 *%	3 *%	2 *%	3 *%	3 *%	- -%	3 *%	3 *%	* *%	3 *%
Reception not good enough/ in area	2 *%	* *%	- -%	- -%	- -%	2 *%	2 *%	2 *%	2 *%	- -%	2 *%	* *%	2 *%	2 *%
Other	14 *%	1 *%	3 *%	1 *%	4 *%	14 *%	10 *%	14 *%	14 *%	- -%	14 *%	2 *%	11 *%	14 *%
Don't know	24 *%	4 *%	3 1%	7 1%	10 1%	24 *%	14 1%	24 *%	23 *%	* *%	24 *%	5 *%	19 *%	24 *%
COST	246 4%	45 5%	44 6%	38 6%	81 6%	246 4%	198 7%	246 4%	229 4%	18 3%	246 4%	77 7%	170 3%	246 4%
PERCEIVED LACK OF NEED/ INTEREST	851 12%	158 17%	211 31%	323 52%	534 41%	851 12%	701 26%	851 12%	822 13%	29 5%	851 12%	306 27%	538 9%	851 12%
COST AND LACK OF INTEREST	116 2%	26 3%	29 4%	25 4%	53 4%	116 2%	97 4%	116 2%	110 2%	7 1%	116 2%	38 3%	79 1%	116 2%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : Those unlikely to get internet access at home in the next 12 months

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	~i	j	k	l	m
Unweighted total	2122	365	571	684	1255	2122	1733	2122	2058	59	2122	817	1305	2122
Effective Weighted Sample	1558	259	380	502	876	1558	1206	1558	1503	51	1558	601	941	1558
Total	1199	210	273	433	706	1199	979	1199	1155	43	1199	435	756	1199
No need	455	89	105	181	286	455	377	455	442	**	455	167	285	455
	38%	43%	38%	42%	41%	38%	39%	38%	38%	**	38%	38%	38%	38%
Don't want a computer	176	36	49	65	115	176	146	176	173	**	176	55	120	176
	15%	17%	18%	15%	16%	15%	15%	15%	15%	**	15%	13%	16%	15%
Too old to use the internet	136	9	33	96	129	136	134	136	135	**	136	63	69	136
	11%	4%	12%	22%	18%	11%	14%	11%	12%	**	11%	14%	9%	11%
			a	abe	abe	a						l		
Don't know how you use computers	115	21	32	46	77	115	104	115	108	**	115	55	59	115
	10%	10%	12%	11%	11%	10%	11%	10%	9%	**	10%	13%	8%	10%
			lm											
Too expensive to set up	94	17	14	9	23	94	75	94	83	**	94	29	67	94
	8%	8%	5%	2%	3%	8%	8%	8%	7%	**	8%	7%	9%	8%
		cd	c			cd								
Not interested/ prefer to speak to people	28	7	6	7	13	28	16	28	28	**	28	11	18	28
	2%	3%	2%	2%	2%	2%	2%	2%	2%	**	2%	2%	2%	2%
Computer is too expensive to buy	26	4	5	2	7	26	21	26	24	**	26	7	20	26
	2%	2%	2%	*%	1%	2%	2%	2%	2%	**	2%	2%	3%	2%
			c			cd								
Charges are too expensive	22	4	1	1	2	22	15	22	21	**	22	9	13	22
	2%	2%	*%	*%	*%	2%	2%	2%	2%	**	2%	2%	2%	2%
		cd				cd								
Friends/family member checks things on the internet for me	19	4	6	5	10	19	14	19	17	**	19	4	14	19
	2%	2%	2%	1%	1%	2%	1%	2%	1%	**	2%	1%	2%	2%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : Those unlikely to get internet access at home in the next 12 months

	Total	AGE					AGE/SEG		MEG			DISABILITY			
		55-64 a	65-74 b	75+ c	65+ d	All UK e	65+ OR DE f	All UK g	NO h	YES ~i	All UK j	YES k	NO l	All UK m	
Significance Level: 95%															
Unweighted total	2122	365	571	684	1255	2122	1733	2122	2058	59	2122	817	1305	2122	
Effective Weighted Sample	1558	259	380	502	876	1558	1206	1558	1503	51	1558	601	941	1558	
Total	1199	210	273	433	706	1199	979	1199	1155	43	1199	435	756	1199	
Don't have a phone line	15 1%	1 1%	* *%	- -%	* *%	15 1%	9 1%	15 1%	13 1%	** **	15 1%	3 1%	12 2%	15 1%	
						cd									
Satisfied with using the Internet elsewhere	9 1%	* *%	2 1%	- -%	2 *%	9 1%	4 *%	9 1%	9 1%	** **	9 1%	1 *%	9 1%	9 1%	
													k		
Satisfied with using the Internet at work	6 1%	1 *%	1 *%	- -%	1 *%	6 1%	1 *%	6 1%	5 *%	** **	6 1%	- -%	6 1%	6 1%	
													k		
Health reasons - bad eyesight	4 *%	- -%	* *%	3 1%	3 *%	4 *%	3 *%	4 *%	4 *%	** **	4 *%	4 1%	1 *%	4 *%	
												l			
Worries/ concerns about privacy issues	3 *%	1 *%	* *%	1 *%	1 *%	3 *%	2 *%	3 *%	3 *%	** **	3 *%	2 *%	1 *%	3 *%	
Other	20 2%	3 2%	5 2%	2 *%	7 1%	20 2%	13 1%	20 2%	20 2%	** **	20 2%	5 1%	16 2%	20 2%	
			c			c									
Don't know	70 6%	15 7%	13 5%	17 4%	30 4%	70 6%	45 5%	70 6%	69 6%	** **	70 6%	23 5%	47 6%	70 6%	
COST	142 12%	24 11%	21 8%	11 3%	32 5%	142 12%	112 11%	142 12%	128 11%	** **	142 12%	45 10%	99 13%	142 12%	
		cd	cd			bcd									
PERCEIVED LACK OF NEED/ INTEREST	665 55%	129 62%	163 60%	252 58%	414 59%	665 55%	542 55%	665 55%	647 56%	** **	665 55%	226 52%	434 57%	665 55%	
													k		

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : Those without internet access at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	3110	486	671	743	1414	3110	2286	3110	2961	144	3110	996	2114	3110
Effective Weighted Sample	2242	348	446	546	985	2242	1600	2242	2122	118	2242	728	1501	2242
Total	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
No need	455	89	105	181	286	455	377	455	442	13	455	167	285	455
	25%	31%	32%	38%	36%	25%	29%	25%	26%	11%	25%	31%	22%	25%
		e	e	abe	e		g		i		i	lm		
Don't want a computer	176	36	49	65	115	176	146	176	173	2	176	55	120	176
	10%	12%	15%	14%	14%	10%	11%	10%	10%	2%	10%	10%	9%	10%
		e	e	e	e				i		i			
Too old to use the internet	136	9	33	96	129	136	134	136	135	1	136	63	69	136
	7%	3%	10%	20%	16%	7%	10%	7%	8%	1%	7%	11%	5%	7%
			a	abde	abe	a	g		i		i	lm		l
Don't know how you use computers	115	21	32	46	77	115	104	115	108	7	115	55	59	115
	6%	7%	10%	10%	10%	6%	8%	6%	6%	6%	6%	10%	5%	6%
			e	e	e		g					lm		l
Too expensive to set up	94	17	14	9	23	94	75	94	83	11	94	29	67	94
	5%	6%	4%	2%	3%	5%	6%	5%	5%	10%	5%	5%	5%	5%
		cd	c			cd				hj				
Not interested/ prefer to speak to people	28	7	6	7	13	28	16	28	28	-	28	11	18	28
	2%	2%	2%	1%	2%	2%	1%	2%	2%	-%	2%	2%	1%	2%
Computer is too expensive to buy	26	4	5	2	7	26	21	26	24	2	26	7	20	26
	1%	1%	2%	*%	1%	1%	2%	1%	1%	2%	1%	1%	2%	1%
			c			c								
Charges are too expensive	22	4	1	1	2	22	15	22	21	-	22	9	13	22
	1%	1%	*%	*%	*%	1%	1%	1%	1%	-%	1%	2%	1%	1%
		cd				cd								
Friends/family member checks things on the internet for me	19	4	6	5	10	19	14	19	17	2	19	4	14	19
	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : Those without internet access at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	3110	486	671	743	1414	3110	2286	3110	2961	144	3110	996	2114	3110
Effective Weighted Sample	2242	348	446	546	985	2242	1600	2242	2122	118	2242	728	1501	2242
Total	1841	291	325	472	797	1841	1299	1841	1723	118	1841	546	1291	1841
Don't have a phone line	15 1%	1 *%	* *%	- -%	* *%	15 1%	9 1%	15 1%	13 1%	1 1%	15 1%	3 *%	12 1%	15 1%
						cd								
Satisfied with using the Internet elsewhere	9 *%	* *%	2 1%	- -%	2 *%	9 *%	4 *%	9 *%	9 1%	- -%	9 *%	1 *%	9 1%	9 *%
Satisfied with using the Internet at work	6 *%	1 *%	1 *%	- -%	1 *%	6 *%	1 *%	6 *%	5 *%	1 1%	6 *%	- -%	6 *%	6 *%
Health reasons - bad eyesight	4 *%	- -%	* *%	3 1%	3 *%	4 *%	3 *%	4 *%	4 *%	- -%	4 *%	4 1%	1 *%	4 *%
												l		
Worries/ concerns about privacy issues	3 *%	1 *%	* *%	1 *%	1 *%	3 *%	2 *%	3 *%	3 *%	- -%	3 *%	2 *%	1 *%	3 *%
Other	20 1%	3 1%	5 2%	2 *%	7 1%	20 1%	13 1%	20 1%	20 1%	- -%	20 1%	5 1%	16 1%	20 1%
Don't know	713 39%	96 33%	66 20%	55 12%	121 15%	713 39%	365 28%	713 39%	636 37%	77 65%	713 39%	134 24%	583 45%	713 39%
		bcd	cd			abcd		f		hj			km	k
COST	142 8%	24 8%	21 6%	11 2%	32 4%	142 8%	112 9%	142 8%	128 7%	13 11%	142 8%	45 8%	99 8%	142 8%
		cd	cd			cd								
PERCEIVED LACK OF NEED/ INTEREST	665 36%	129 44%	163 50%	252 53%	414 52%	665 36%	542 42%	665 36%	647 38%	18 15%	665 36%	226 41%	434 34%	665 36%
		e	e	ae	ae		g		i		i	lm		

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
No need	455 7%	89 9%	105 16%	181 29%	286 22%	455 7%	377 14%	455 7%	442 7%	13 2%	455 7%	167 15%	285 5%	455 7%
		e	ae	abde	abe		g		i		i	lm		l
Don't want a computer	176 3%	36 4%	49 7%	65 10%	115 9%	176 3%	146 5%	176 3%	173 3%	2 *%	176 3%	55 5%	120 2%	176 3%
		e	ae	abe	ae		g		i		i	lm		l
Too old to use the internet	136 2%	9 1%	33 5%	96 15%	129 10%	136 2%	134 5%	136 2%	135 2%	1 *%	136 2%	63 6%	69 1%	136 2%
			ae	abde	abe	a	g		i		i	lm		l
Don't know how you use computers	115 2%	21 2%	32 5%	46 7%	77 6%	115 2%	104 4%	115 2%	108 2%	7 1%	115 2%	55 5%	59 1%	115 2%
			ae	abe	ae		g					lm		l
Too expensive to set up	94 1%	17 2%	14 2%	9 1%	23 2%	94 1%	75 3%	94 1%	83 1%	11 2%	94 1%	29 3%	67 1%	94 1%
							g					lm		
Not interested/ prefer to speak to people	28 *%	7 1%	6 1%	7 1%	13 1%	28 *%	16 1%	28 *%	28 *%	- -%	28 *%	11 1%	18 *%	28 *%
				e	e							lm		
Computer is too expensive to buy	26 *%	4 *%	5 1%	2 *%	7 1%	26 *%	21 1%	26 *%	24 *%	2 *%	26 *%	7 1%	20 *%	26 *%
							g							
Charges are too expensive	22 *%	4 *%	1 *%	1 *%	2 *%	22 *%	15 1%	22 *%	21 *%	- -%	22 *%	9 1%	13 *%	22 *%
												lm		

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : All respondents including boost

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
Friends/family member checks things on the internet for me	19	4	6	5	10	19	14	19	17	2	19	4	14	19
	%	%	1%	1%	1%	%	1%	%	%	%	%	%	%	%
			e	e	e									
Don't have a phone line	15	1	*	-	*	15	9	15	13	1	15	3	12	15
	%	%	%	-%	%	%	%	%	%	%	%	%	%	%
Satisfied with using the Internet elsewhere	9	*	2	-	2	9	4	9	9	-	9	1	9	9
	%	%	%	-%	%	%	%	%	%	-%	%	%	%	%
Satisfied with using the Internet at work	6	1	1	-	1	6	1	6	5	1	6	-	6	6
	%	%	%	-%	%	%	%	%	%	%	%	-%	%	%
Health reasons - bad eyesight	4	-	*	3	3	4	3	4	4	-	4	4	1	4
	%	-%	%	%	%	%	%	%	%	-%	%	%	%	%
			ae	e								lm		
Worries/ concerns about privacy issues	3	1	*	1	1	3	2	3	3	-	3	2	1	3
	%	%	%	%	%	%	%	%	%	-%	%	%	%	%
												l		
Other	20	3	5	2	7	20	13	20	20	-	20	5	16	20
	%	%	1%	%	1%	%	%	%	%	-%	%	%	%	%
			e											
Don't know	5730	760	414	208	623	5730	1762	5730	5200	515	5730	710	5028	5730
	84%	80%	61%	33%	48%	84%	65%	84%	83%	93%	84%	63%	88%	84%
		bcd	cd		c	abcd		f		hj			km	k
COST	142	24	21	11	32	142	112	142	128	13	142	45	99	142
	2%	3%	3%	2%	2%	2%	4%	2%	2%	2%	2%	4%	2%	2%
			e				g					lm		

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

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QE24B (QE25B). And, which one of these reasons is your MAIN reason for not getting internet access at home? (SINGLE CODE)

Base : All respondents including boost

	AGE					AGE/SEG		MEG			DISABILITY			
	Total	55-64 a	65-74 b	75+ c	65+ d	All UK e	65+ OR DE f	All UK g	NO h	YES i	All UK j	YES k	NO l	All UK m
Significance Level: 95%														
Unweighted total	9698	1395	1274	946	2220	9698	4310	9698	9080	596	9698	1870	7828	9698
Effective Weighted Sample	6856	996	885	700	1576	6856	3015	6856	6361	483	6856	1330	5553	6856
Total	6858	955	674	624	1298	6858	2696	6858	6286	556	6858	1122	5736	6858
PERCEIVED LACK OF NEED/ INTEREST	665	129	163	252	414	665	542	665	647	18	665	226	434	665
	10%	14%	24%	40%	32%	10%	20%	10%	10%	3%	10%	20%	8%	10%
		e	ae	abde	abe		g		i		i	lm		l

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m

Any break column with a base size lower than 100 has been removed as margins of error become too great. Data is tested at the 95% confidence level.

QE7 (QE10). SHOWCARD And which of these is your MAIN method of connection? (SINGLE CODE)

Base : Those with access to the internet at home

	Total	AGE					AGE/SEG		MEG			DISABILITY		
		55-64	65-74	75+	65+	All UK	65+ OR DE	All UK	NO	YES	All UK	YES	NO	All UK
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l	m
Unweighted total	6530	901	586	190	776	6530	1981	6530	6067	446	6530	848	5682	6530
Effective Weighted Sample	4663	651	429	145	568	4663	1407	4663	4288	363	4663	599	4079	4663
Total	4981	660	340	143	483	4981	1371	4981	4531	434	4981	563	4423	4981
Ordinary phone line - dialup access	58 1%	16 2%	13 4%	6 4%	19 4%	58 1%	27 2%	58 1%	55 1%	3 1%	58 1%	15 3%	42 1%	58 1%
		e	e	e	e		g					lm		
Fixed Broadband ADSL through a phone line or cable service - always on, high speed access,	4369 88%	602 91%	307 90%	130 91%	437 91%	4369 88%	1139 83%	4369 88%	3986 88%	369 85%	4369 88%	483 86%	3891 88%	4369 88%
		e						f						
Broadband through a mobile network - connecting via a USB stick or dongle	451 9%	26 4%	6 2%	2 2%	9 2%	451 9%	152 11%	451 9%	398 9%	51 12%	451 9%	51 9%	401 9%	451 9%
		d				abcd	g							
ISDN line - mid speed access, allows you to make voice calls at the same time as using the internet	7 *%	* *%	* *%	1 1%	1 *%	7 *%	2 *%	7 *%	7 *%	- -%	7 *%	- -%	7 *%	7 *%
Other	18 *%	1 *%	- -%	- -%	- -%	18 *%	12 1%	18 *%	18 *%	- -%	18 *%	2 *%	17 *%	18 *%
							g							
Don't know	77 2%	14 2%	13 4%	4 3%	17 4%	77 2%	39 3%	77 2%	66 1%	11 2%	77 2%	11 2%	65 1%	77 2%
			e		e		g							

Columns Tested: a,b,c,d,e - f,g - h,i,j - k,l,m